



Building Rich Internal Sites

Deciding Why, Content Strategy and Best Practices

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Ryan Price



8 Year Drupaller

Drupal Trainer, Podcaster, Mentor

Also:

- Theatre
- Improv
- Pottery
- Coworking
- Hacking / Arduino
- Game Design

Case Studies



Proctors Intranet

Chautauqua Institution Calendar

OCLS “Orange Peel”

Case Studies



Proctors Intranet

- Theatre in Schenectady, NY
- 15 “rooms” for events/meetings
 - Distribute resources
 - Keep info. out of someone's brain
- Help Tickets
- Staff Directory
- Existing Site

Case Studies



Proctors Intranet

- Purchase Orders
 - Node & Workflow State
- Staff Complaints from Patrons
 - EntityForms
- Help Tickets & IT Tickets
 - Different fields = Different Content Type

Case Studies



Proctors Intranet

- Calendar Day/Week/Month

Time	Conference 2	Education Center	Fenimore Gallery	GE Theatre	Key Hall	Main Stage	Robb Alley
All day	Henry Hudson Rehearsal		Russian Art Exhibit			La Mancha load-in	
8:00am							
9:00am							
10:00am							
11:00am		Wargamers monthly	Russian Winter Festival	Russian Winter Festival			Russian Winter Festival
12:00pm				Rental Russian Winter Festival			
1:00pm							

Sun 3/2	Mon 3/3	Tue 3/4
Fenimore Gallery (All day) Russian Art Exhibit		
Cap Rep Rehearsal Hall (All day) Gypsy Rehearsal		
10:00 am to 2:00 pm Green Market Robb Alley	10:00 am to 11:30 am M1 Board Room	12:00 am to 8:00 am Lighting Focus for Gypsy Cap Rep
10:00 am to 2:00 pm Green Market Education Center	10:30 am to 11:30 am MediaWorks Meeting Conference 2	9:15 am to 11:00 am Schenectady Today Education Center
2:00 pm to 3:50 pm West Hollywood More! QFest GE Theatre	3:00 pm to 3:30 pm Live Organ <None Selected> Main Stage	10:00 am to 12:00 pm District Energy Expansion Board Room Update
3:30 pm to 3:54 pm Change QFest GE Theatre	3:30 pm to 6:22 pm My Fair Lady (1964) AF1 Main Stage	11:00 am to 4:15 pm SCCC Theatre Classes Education Center
4:00 pm to 5:50 pm Who's Afraid of Vagina Wolf? QFest GE Theatre	7:00 pm to 9:52 pm My Fair Lady (1964) AF1 Main Stage	1:25 pm to 3:25 pm Scanner Test <None Selected> Main Stage
6:00 pm to 11:45 pm 86th Academy Awards GE Theatre		3:30 pm to 6:00 pm After School Media-Schenectady Media Room
		5:30 pm to 7:30 pm Star kick-off Guild Room
		6:00 pm to 10:00 pm Gringo rehearsal Education Center
Wed 3/5	Thu 3/6	
Fenimore Gallery (All day) Russian Art Exhibit		
Cap Rep Rehearsal Hall (All day) Gypsy Rehearsal		
9:15 am to 11:00 am Ann Parrillo shoot Schenectady Today Education Center	10:00 am to 11:00 am Canceled - Finance Department Meeting Board Room	
12:00 pm to 12:30 pm ICFS msg Other	11:00 am to 4:15 pm SCCC Theatre Classes Education Center	
1:30 pm to 2:30 pm OPS mtg Other	1:30 pm to 3:30 pm SCANNER TEST <None Selected> Main Stage	
3:00 pm to 4:00 pm Mormon Internal mtg Board Room	3:00 pm to 5:00 pm Set up SSO Main Stage	
3:00 pm to 5:30 pm After School Media-Duanesburg Media Room	3:30 pm to 6:00 pm After School Media-Schenectady Media Room	
4:00 pm to 5:00 pm Ellen Sax - MVP mtg. Campaign Board Room	5:30 pm to 6:30 pm First Ape arrives GE Theatre	
6:00 pm to 10:00 pm Gringo rehearsal Education Center	6:00 pm to 9:00 pm SSO rehearsal Main Stage	
6:00 pm to 8:00 pm Building Peace shoot Soapbox Studio	6:00 pm to 7:30 pm Rainbow Nights Group Education Center	
	7:30 pm to 9:00 pm The Apes Were Drinking Whiskey <None Selected> GE Theatre	
Fri 3/7	Sat 3/8	
Fenimore Gallery (All day) Russian Art Exhibit		
Cap Rep (All day) Gypsy Tech Fair		
Conference 2 (All day) Henry Hudson Rehearsal		
11:00 am to 11:30 am Dynamic Pricing Mtg. Board Room	6:00 am to 12:00 pm La Mancha load-in Main Stage	
2:00 pm to 4:00 pm SCANNER TEST <None Selected> Main Stage	11:00 am to 5:00 pm Russian Winter Festival Robb Alley	
4:30 pm to 5:30 pm Santabarbara Now! Soapbox Studio	11:00 am to 11:30 pm Wargamers monthly Education Center	
7:00 pm to 9:00 pm Godzila Kaiju Battle 2014 ICFS GE Theatre	11:00 am to 5:00 pm Russian Winter Festival GE Theatre	
8:00 pm to 10:00 pm Mopco Rental Education Center	11:00 am to 5:00 pm Russian Winter Festival Fenimore Gallery	
	12:00 pm to 2:00 pm Russian Winter Festival Rental GE Theatre	
	2:00 pm to 4:00 pm Man of La Mancha <None Selected> Main Stage	
	5:30 pm to 6:30 pm ICT arrive GE Theatre	

Case Studies



Proctors Intranet

- Case Tracker
- Simple State
 - Open/Closed
 - Deferred means “waiting”
- Priority
 - Users can reorder with DraggableViews

Cases

State: Items per page:

[Show row weights](#)

Title	Due	Post date	State	Priority
+ Marquee info by dsheehan		Tue Feb 04, 10:18pm	<input checked="" type="radio"/> Open <input type="radio"/> Closed <input type="radio"/> Deferred	<input type="text" value="Godot"/>
+ New Field in art tickets by cthrasher	Mon, Dec 2	Fri Nov 15, 11:22am	<input checked="" type="radio"/> Open <input type="radio"/> Closed <input type="radio"/> Deferred	<input type="text" value="Godot"/>
+ digital retargeting by mwarlock		Fri Dec 06, 3:01 pm	<input checked="" type="radio"/> Open <input type="radio"/> Closed <input type="radio"/> Deferred	<input type="text" value="Godot"/>

Case Studies



Proctors Intranet

- Purchase Requests
(precedes Purchase Orders)
- Workflow State
 - Department Approval
 - IT Approval
 - Finance Approval
- Owner + Dept. Head

Purchase Requests

Current state

Is one of

Current state: Department Approval

Title	Name	Department	State transition form
laptop for Lauren #31879	lwetherell	Finance	<p>Change Purchasing state</p> <p>Schedule</p> <p><input checked="" type="radio"/> Immediately</p> <p><input type="radio"/> Schedule for state change</p> <p>Workflow comment</p> <input type="text"/> <p>A comment to put in the workflow log.</p> <input type="button" value="Move to 'IT Approval'"/> <input type="button" value="Move to 'Cancelled'"/>
Laptop for Amanda #33972	dsheehan	Cap Rep	<p>Change Purchasing state</p> <p>Schedule</p> <p><input checked="" type="radio"/> Immediately</p> <p><input type="radio"/> Schedule for state change</p> <p>Workflow comment</p> <input type="text"/> <p>A comment to put in the workflow log.</p> <input type="button" value="Move to 'IT Approval'"/> <input type="button" value="Move to 'Cancelled'"/>

Case Studies



Proctors Intranet

- Purchase Orders
(follows Purchase Requests)
- Workflow State
 - Open, Processed, Cancelled
- Printable
- List of items/prices/quantity
- Vendor, Has it been Received?

Purchase Orders

State:

- Any -
- Open
- Processed
- Cancelled

	Title
1	Ipod Touch
2	Oliver's New
1	Test PO

Ipod Touch

Submitted by [cmusto](#) on Thu, 12/05/2013 - 09:16

Bill to, Ship to:
[Proctors](#)

State:
Open

Purchase Order Number:
1

Vendor Contact Info:
Apple
Apple
Crossgates Mall
Albany, NY
United States

Order Items:

Item #	Item Name	Price	Quantity	Line Total	Actions
	Ipod Touch	\$229.00	1	229	Qty/Rcv'd Rmv_Item

Total: 229

Case Studies



Proctors Intranet

- Patron Feedback
(employee complaint)
Allows a manager to follow up simply by checking site
- EntityForm / Webform
- Complaint
- How was it resolved?
- Contact Info
- Cust. # in CRM System

Form Submission: Patron Feedback Form

Submitted by [mbacchi](#) on Tue, 09/17/2013 - 15:17

Patron #:
1234567

Patron Name:
Whiner, Complaineey *TEST*

Show:
Ghost

Show Date/Time:
Saturday, September 14, 2013 - 14:00

Order #:
654321

Best Contact Method:
Home Phone

Email:
dissatisfyre@gmail.com

Phone:
555-555-5555

Description of Feedback:

TEST Patron came to Ghost expecting to see Patrick Swayze and Whoopi Goldberg, but was very disappointed. He realized halfway through the show that neither Patrick or Whoopi was apart of the cast.

B.O. Response to Patron's Initial Complaint:

TEST Well, we laughed at first, explained that it was a musical based on the movie, but the patron was not satisfied and filled this out.

State:
Open

Case Studies



Proctors Intranet

- Resource Scheduling
e.g. What should be Put up on the Marquee of the theatre
- This is tied to the “Event” content, it used to be one field, split to people with different job descriptions

Marquee

Date - start date (field_date)
Is greater than or equal to
E.g., 03/08/2014

Performance Title	Date -	Notes	Marquee
Russian Winter Festival GE Theatre (Parent Event link...)	Sat, Mar 8, 2014 12:00 pm		GE: RUSSIAN WINTER FESTIVAL 3/8
Man of La Mancha Main Stage (Parent Event link...)	Sat, Mar 8, 2014 2:00 pm		MAIN: MAN OF LA MANCHA 3/8 SPONSOR: SARATOGA AUTOMOBILE MUSEUM SIDE: MAN OF LA MANCHA 3/8 SPONSOR: SARATOGA AUTO MUSEUM
The Irish Comedy Tour GE Theatre (Parent Event link...)	Sat, Mar 8, 2014 7:30 pm		GE: IRISH COMEDY TOUR 3/8
Schenectady Symphony Orchestra Main Stage (Parent Event link...)	Sun, Mar 9, 2014 3:00 pm		MAIN: SCHENECTADY SYMPHONY ORCHESTRA 3/9 SIDE: SCHENECTADY SYMPHONY ORCHESTRA 3/9
THE BOOK OF MORMON Main Stage (Parent Event link...)	Tue, Mar 11, 2014 7:30 pm	Contains Explicit Language	MAIN: THE BOOK OF MORMON 3/11-16 KEY PRIVATE BANK BROADWAY SERIES SIDE: THE BOOK OF MORMON 3/11-16 KEY PRIVATE BANK BROADWAY SERIES

Case Studies



Chautauqua Institution Calendar

- Arts Festival in Lakewood, NY
- 15 “venues” for events/rehearsals
 - Distribute resources
 - Keep info. out of someone's brain
- Guest Calendar
- Event Programs
- Send info to the CHQ Daily Newspaper
- Existing Site + Lotus Notes

Case Studies



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Case Studies



Chautauqua Institution Calendar

- Double Booking
 - Resource Conflicts + Rules
- Lock down venues
 - Rules that get activated in June
- Dates mostly the same
 - Rules (again)

Case Studies



Chautauqua Institution Calendar

- Guest Calendar – static letter with events

Events for WQED

Dear WQED,

The following events I have secured with faculty and which should make for decent documentation. I think the wrap-up time to return to CHQ would be between Saturday August 3 to Tuesday August 6, to catch the dress and performance in the Amp with Adé and Jean- Michel.

Note: After speaking with Marlena we feel the French Canadian tenor, Jean Michel would be a better prospect to film as compared to Brandon Cedel. Born in Montreal, he recently completed his second year at Atelier Lyrique de l'Opéra de Montréal where he performed the role of Gastone in La Traviata. A graduate student from University of Montreal, Jean-Michael is also an alumni of Music Academy of the West where he had workshops with John Churchwell, Jonathan Kelly, Warren Jones, and Carrie-Ann Matheson. He also studies with Lyne Fortin.

Date	Time	Place	Description	Guest Notes
Saturday Jun 21	9:00 am	Bellinger Assembly	Student Registration	
Sunday Jun 22	2:00 pm	Lenna Hall	MSFO Rehearsal	First Orchestra Rehearsal for Adé
Monday Jun 23	10:00 am	Fletcher Music Hall	Convocation - ALL STUDENTS & FACULTY	90 % of Students, faculty and senior administration present.
Monday Jul 14	1:30 pm	Amphitheater	MSFO Dress Rehearsal	Adé rehearses in the Amphitheater in daylight. Camera is free to roam.
Monday Jul 14	7:30 pm	Fletcher Music Hall	Voice Dress - Werther	Jean-Michel in Don Giovanni Dress Rehearsal
Monday Jul 14	8:15 pm	Amphitheater	MSFO Concert	Formal concert. There is an appropriate position where video taping is set up to record.
Wednesday Jul 16	7:30 pm	Fletcher Music Hall	Voice Concert: "Werther" by Jules Massenet Director: John Ciampietro	Jean-Michel in Don Giovanni Dress Rehearsal
Thursday Jul 17	7:30 pm	Fletcher Music Hall	Voice Concert: "Werther" by Jules Massenet Director: John Ciampietro	Jean-Michel in Don Giovanni Dress Rehearsal
Friday Jul 18	10:00 am	Fletcher Music Hall	Violin Master Class: Jacques Israelievitch	Adé will be critiqued first on this master class. Lasts approx 30 minutes

We'll see you soon.

Oliver

Case Studies



Chautauqua Institution Calendar

- Duplicate Events
(Uses Rules + Resource Conflict)
- Venues are Terms
- Check on form validation
- Sends email, throws errors

Active rules							
NAME	EVENT	STATUS	OPERATIONS				
Double Booking Machine name: rules_display_conflict_message_on_node_save, Weight: 0	A resource conflict node form is validated	Overridden	edit	disable	clone	revert	export
Double Booking Warning Machine name: rules_double_booking_warning, Weight: 0	A resource conflict node form is validated	Custom	edit	disable	clone	delete	export

Inactive rules							
NAME	EVENT	STATUS	OPERATIONS				
Limit Event Creation Machine name: rules_limit_event_creation, Weight: 0	Date node form is being validated	Custom	edit	enable	clone	delete	export
Your Content is Edited Machine name: rules_your_content_is_edited, Weight: 0	After updating existing content	Custom	edit	enable	clone	delete	export
Official Program Alarm Machine name: rules_official_program_alarm, Weight: 0	After updating existing content	Custom	edit	enable	clone	delete	export
Official Program Alarm (Amp Only) Machine name: rules_official_program_alarm_amp_only, Weight: 0	After updating existing content	Custom	edit	enable	clone	delete	export
test Machine name: rules_test, Weight: 0	Date node form is being built, Date node form is being validated	Custom	edit	enable	clone	delete	export

Case Studies



Orange County Library “Orange Peel”

- 15 “branches” for staff / notices
- Alerts & Announcements – email all staff
- Role-based menus
- Staff Directory
- Lost & Found for all 15 branches
- Document Repository – Staff handbook, or collaboration
- Existing Site(s) + Backend Web Services
 - Evanced – External Calendar XML
 - Blogs – imported

Orange County Library "Orange Peel"



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Search All Content Go

Schedules Communication Directories Employee Resources Learning Strategic Initiatives U

Quick Links

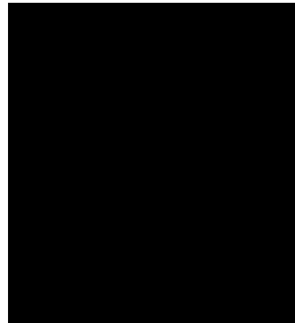
- System Calendar
- DLPS Schedule
- Emergency Tasks
- Evanced
- Halogen
- I2
- Incident Reports
- Online Paystubs
- Wikis
- Go to ocls.info

Alerts

- 3.6.14 » Melrose Construction Wall Removal
- 3.5.14 » Tis the season!
- 3.2.14 » An OverDrive update regarding the... [more >](#)

Announcements

- 3.6.14 » P4A and Passport
- 3.6.14 » Introducing OverDrive for Kids
- 3.6.14 » CIS Next Week: Feb 9-15
- 3.5.14 » Street Closures [more >](#)



Upcoming

- 3.12.14 » Main ICMA Appointments
- 3.13.14 » Edgewater ICMA Appointments
- 4.9.14 » Main ICMA Appointments
- 4.10.14 » Herndon ICMA Appointments

Staff Classes & Training

3.18.14 » TCSS System Wide Meeting	9:00 am
3.26.14 » LLAMA Webinar: Managing Disperse...	2:30 pm
3.31.14 » Lawyers in Libraries Webinar	2:00 pm
4.3.14 » Career Cruising Database Training	4:00 pm

[more >](#)

Blog Posts

- 3.7.14 » Staff Association Blog » March Madness!
- 3.6.14 » Orange Slices » Zombie Survival Aerobics
- 3.1.14 » Library Leader » March Means Melrose Mania...
- 2.28.14 » TIC Blog » The General Orientation is Your Key!

Latest Incidents



Name of Person
Expires: 3.6.17
Trespass
[Pause](#)
[more >](#)



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Latest Incidents



Name of Person
Informative Moment
[Resume](#)
[more >](#)

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Orange County Library "Orange Peel"



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 - DLPS Schedule
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 - Evanced
 - Halogen
 - I2
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 - Online Paystubs
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- [more >](#)

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- DCT Menu**
- DPR Admin
 - Video Admin

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Orange County Library "Orange Peel"





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Schedules
Communication
Directories
Employee Resources
Learning
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- [System Calendar](#)
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Home » Useful Links » Lost & Found

Lost & Found

Active Items
All Items
Inactive Items
How to Use
Lost & Found Policy

[+ Add a lost item.](#)

Displaying 1 - 20 of 337

Search active items Location

- Any - ▾
Search

Date Found	Title	Location	Resolution
2.6.14	Lost Item	Herndon Branch	Not Yet Resolved
2.6.14	Lost Item	Orlando Public Library - Information Desk	Not Yet Resolved
2.6.14	Lost Item	Winter Garden Branch	Not Yet Resolved
2.6.14	Lost Item	West Oaks Branch	Not Yet Resolved
2.6.14	Lost Item	Orlando Public Library - Information Desk	Not Yet Resolved
2.6.14	Lost Item	Winter Garden Branch	Not Yet Resolved
2.6.14	Lost Item	Winter Garden Branch	Not Yet Resolved

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Latest Incidents

Name of Person Informative Moment

[← Pause >](#)
[more >](#)

Orange County Library “Orange Peel”



[Home](#) » [Directories](#) » [Staff Directory](#)

Staff Directory

Search for a staff member

Name	<input type="text"/>	Position	<input type="text" value="- Any -"/>		
Department	<input type="text" value="- Any -"/>	Location	<input type="text" value="- Any -"/>	Role	<input type="text" value="- Any -"/>

Tools of the Trade

Basic



Workbench

Workflow

Helps keep content in different
“Sections”

Print, Email, PDF

Add on to Nodes

Create a PDF of any page in Drupal
Create a Printer-friendly version

Organic Groups

Keep content associated to groups
Overkill for most people, unless you
really need Access Control

Field Permissions

Access Control on a field level
If you restrict a field in one place, it
becomes restricted everywhere

Tools of the Trade

Basic



Date

Field

Good for storing, displaying is core

Date, Date ISO, Date Timestamp

Calendar

Views

Only does display, not storage

Views Templates

Date iCal

Views

Adds display style for Feed type - can be used with Calendar or by itself

Feeds

Importer

Date

Needs Date iCal and Library

Tools of the Trade



Rules

Sweet
Date

Resource Conflict

Date
Rules
Rules Components
Rules Form

Signup

Date
Sends Reminders
Just one type

Entity Registration

Date
Bundles & Fields

AWESOME: Commerce Registration

Tools of the Trade



Flag

Views

Date

See also: EntityReference

FullCalendar

Not Really Views Friendly

Javascript API

Nice UI add-on, not recommended

Fuzzy Date

Date

“Circa 2006”

Optional Date Parts

Migrate

Date support built-in

Even More Demo



Learn the Rules Framework

- Screencasts with Johan Falk
- <http://nodeone.se/en/learn-the-rules-framework>



Building Rich Internal Sites

Deciding Why, Content Strategy and Best Practices

Ryan Price

www.ryanpricemedia.com

www.drupaleasy.com

@liberatr

www.battideas.com

www.invisiblefrisbee.net



What Did You Think?

Please Evaluate this session at: fldrupalcamp.org/program/schedule



See you Tomorrow!

Coding for a Cause

Work along some of the best Drupalistas we could find